17 March 2020

Dear Parents

Year 1 Twycross Zoo
Cancellation

We have made the decision to cancel the Year 1 trip to Twycross Zoo later this week. This is due to the latest government advice to ‘limit unnecessary travel’, as well as a high number of parents requesting that their child does not attend.

We are following the developments of the Covid-19 outbreak very closely, and are adhering to the advice given by the government, DfE, Public Health England and our Local Authority.

We are in discussions with both Twycross Zoo and the coach company to try and make an agreement to re-arrange the trip for a later date. At the moment, it is unclear whether this will be possible.

In the case that we are unable to re-arrange, we will do our best to refund parents as much as possible; however it is likely there may be cancellation costs incurred, which would result in a partial refund being issued.

We will keep parents informed once we have a definitive answer.

Thank you for your continued support and understanding in these uncertain times.

Yours sincerely

Beverley Elliott
Headteacher