Aerodrome Children’s Centre – Parent’s Voice.
Date: Tuesday’s Under 2’s Stay and Play 18th June 2019

Parents present: 11 Parents

Staff in attendance: 4 staff

Important dates and information shared:
- Health clinic
  Starts at 1.30pm doors will not open before this time.
  Finishes at 3.30pm – if you would like to be seen by a member of the team please make sure you attend the clinic by 3.15pm and no later.
- Home Learning Packs are now available to book out. (show folder)
- Other sessions are available over the next few months: Bookstart (12th, 19th, 26th September), Baby Massage (12th, 19th, 26th September and 3rd October), Getting Your Child Ready for Nursery. (Starts 4th November)
- Baby First Aid: Booking only: Monday 15th July 2019 10am to 11am £5 deposit to secure space and this is refundable after attendance. Covers Baby CPR, Babe Recovery Position, Baby Choking, Febrile Convulsions. - Under 1’s only.
- Look out for the Summer Activities Programme coming soon. Centre will be open the first 4 weeks of the holidays and closed the last 2 weeks except for health clinics on a Wednesday.
- Look out for the Summer outings posters coming soon.
- Dentist Visit Tuesday 25th June 2019 in Chatterbox and Under 2’s Stay and Play session.

Follow up, feedback and future planning:
Parent’s Forum write ups available on the whiteboard and in a folder by the comments book.

How would you most like feedback from outcomes of forum?
The feedback options from parents were as follows:
- Text, letter,
- whiteboard,
- folder,
- online.
- Any of these options parents would good.

If we had workshops, focusing on one area what would you like it to be on?
The group feedback was:
- Potty training,
- Nervous mother’s workshop,
- Healthy eating,
- Weaning babies (how to do this baby-led process, how to start weaning, Health – knowing more on immunisations (ingredients in the immunisations for those cultures who cannot have certain ingredients).

What do you like at the centre?
The group feedback was:
- Like the staff and the range of activities,
• Atmosphere is welcoming, staff making you welcome, staff are helpful, (thank you to the staff you do a wonderful job you are here all the time thank you).
• Everything for them is interactive, games, toys, outdoor activities. Really good for children not in pre-school.
• This centre has a good outside area and soft play and sensory room.
• This centre is good, like the sensory and soft play and baby area, and it is a big centre to move around in and the activities that we provide.

What do you not like at the centre?
The group feedback was:
• Nothing I don’t like, everything is fine.
• Nothing,
• Cleaning of the toys (unsure how often toys are cleaned)

What would you like to see change?
The group feedback was:
• Less sand play (texture of hair not great)
• Snack time (introducing snack time to the session)
• Siblings sessions (encourage playing together, going near new arrivals and being interested, building the sibling relationships)
• Friday session to be later, would like it to start at 10am.
• Time of session under 2’s too long would 1 hour long.

What would you like more of?
The feedback was:
• More little baby toys,
• Baby swing outside in the playground.
• Snack time.
• For workshops like getting your child ready for nursery workshop to be more frequent,
• Up to date information on pre-schools and nurseries,
• Information on when to apply and how to apply to school nurseries.

What would you like less of?
The feedback was:
• Sand play,
• Nothing.

How did you find out about Aerodrome Children’s Centre?
The group feedback was:
• My Daughter heard from hospital GP,
• Word of mouth,
• Health Visitor,
• Friends,
• Mum’s from another centre.
Everyone was thanked for taking part.

All comments from today’s meeting, the suggestions book and daily comments recorded in reflection forms will be discussed at Centre Team Meetings and any actions taken will be fed back to parents at the next parent voice.