Aerodrome Children’s Centre – Parent’s Voice

Date: Friday 20.9.19 – Under 1’s Baby Session

Parents present: 13

Staff In attendance: 2

Important dates and information shared:
- Courses available:
  - Baby Massage Course 1: Thursday 7th, 14th, 21st & 28th November 2019 – 1pm to 2pm – Spaces available. (4-week course)
  - Baby Massage Course 2: Thursday 16th, 23rd, 30th January and 6th February 2020-1pm to 2pm. (4-week course)
  - We are open during half October half term except for the Thursday Late Stay and Play and Friday Offsite Stay and play.
  - Dentist visits on Monday 30th September 2019 during Monday’s Under 5’s Stay and Play and Tuesday 29th October 2019 during Chatterbox and Under ‘s Stay and Play

Follow up, feedback and future planning:
Parent’s Voice write ups are displayed on the whiteboard in reception and in a folder by the comments book the main S&P room.

How would you most like feedback from outcomes of forum?
- Paper x 13

If we had workshops, focusing on one area what would you like it to be on?
As a group they suggested:
- First aid
- Baby swimming
- Managing transitioning in to going back to work.

Parents/carers were asked:

What do you like at this session?
As a group they said:
- That this session is just for babies.
- Friendly centre and friendly staff.

What do you not like at the session?
As a group they said:
- It’s not long enough.

What would you like to see change?
As a group they said:
- Nothing.

What would you like more of?
As a group they said:
- More mats on the floor.
What would you like less of?
As a group they said:
- Nothing.

How did you find out about Aerodrome Children’s Centre?
As a group they said:
- Flyers
- GP surgery
- Health visitor
- Online
- Weighing clinic

Everyone was thanked for taking part.

All comments from today’s meeting, the suggestions book and daily comments recorded in reflection forms will be discussed at the next ACC team meeting - any actions taken will be fed back to parents at the next forum.