Aerodrome Children’s Centre – Parent’s Voice

Date: Friday, 06.12.19 – Universal Off-Site S&P - 0-5’s

Parents present: 9

Staff and volunteers in attendance: 3 +1

Important dates and information shared:
- Aerodrome Primary are holding their Winter Wonderland School Fayre on Wednesday, 11th December – 3.30pm to 5pm – £1 entrance fee.

Courses available:
- Baby Massage Course: Thursday 16th, 23rd, 30th January and 6th February 2020- 1pm to 2pm. 2 spaces available (4-week course)
- Bookstart Course: Thursday 16th, 23rd, 30th January 2020 – 10am to 11am – 8 spaces available (3-week course)
- 1:1 Employability Advice Clinic – run by My Outspace - Booking necessary – no crèche provided – 9.30am to 11.30am – 4 slots available.
- Getting your child ready for nursery workshop: Monday 24th February, 2nd, 9th, 16th, 23rd March 2020 – 9.30am to 11am – 15 spaces available (5-week course)
- Christmas Activities Week – 9th – 13 Dec – Sessions will have a Christmas theme, Christmas music, party food and an appearance at song time from Santa. No booking necessary – Wear a Christmas jumper or something Christmassy to sessions this week
- We will close for Christmas and New Year from Monday, 23rd December
- The centre will re-open for sessions on Tuesday, 7th January 2020
- Session will resume at St George’s on Friday, 10th January 2020

Follow up, feedback and future planning:
Parent’s Forum write ups are displayed on the whiteboard in reception and in a folder by the comments book the main S&P room.

How would you most like feedback from outcomes of forum?
- A lot of people use the website for general information not necessarily specifically the PV feedback
- Families tend to pick up information from the centre, the staff and at ‘shout out’ which is done before song time

If we had workshops, focusing on one area what would you like it to be on?
- Families referred to courses they had been attending at ACC which they thought were extremely useful and good e.g. Getting Your Child Ready for Nursery (and that they will attend again when their second child is due to start a formal EY education setting)

Parents/carers were asked:

What do you like at this session?
- The majority of families really like the size and space at the hall and the freedom it proffers children to run around without knocking into others; they like the wide range of toys and activities.
- Refreshments for adults and snacks for children were appreciated by everyone
- The venue is very accessible and families acknowledged that whilst the centre had a range of rooms
- Lots of familiar faces and time to sit and share experiences, advice and suggestions without having to follow children around and out of the rooms
• Consistent, knowledgeable and informed staff always willing to help, and support
• Increased opportunities for children to make friends, play for longer with other with less distraction and thus gain self confidence
• Length of time is just right
• Love song time and what’s in the box
• Joyful welcoming staff

What do you not like at the session?
• No Outside space
• Sometimes gets a bit crowded

What would you like to see change?
• Maybe more opportunity to paint
• There is the odd sharp corner on table edges
• Maybe more structure

What would you like more of?
• More late S&P Sessions
• More sessions and maybe one for 2-4 year olds
• Anything relating to education
• More questions to be asked of parents so we can find out what we need to know
• Maybe more toys

What would you like less of?

No one had any response to this

Other comments:

• My son is now much more aware of other children, his speech is improving and so are his playing skills
• I was really scared when the session was going to close as I only have a Friday off work so it is great to be able to come here
• Could there be another session on a Wednesday as the one at the centre is too crowded

How did you find out about Aerodrome children’s centre?
• Googled through Best Start
• HV told me at a one year developmental check

Everyone was thanked for taking part.

All comments from today’s meeting, the suggestions book and daily comments recorded in reflection forms will be discussed at the next ACC team meeting -any actions taken will be fed back to parents at the next forum.