Aerodrome Children’s Centre – Parent’s Voice

Date: Wednesday 7.08. 19 – Universal 0-5’s

Parents present: 11

Staff In attendance: 3

Important dates and information shared:
- Summer programme including trip information

Follow up, feedback and future planning:
Parent’s Forum write ups are displayed on the whiteboard in reception and in a folder by the comments book the main S&P room.

How would you most like feedback from outcomes of forum?
Both paper copies displayed and electronic options

If we had workshops, focusing on one area what would you like it to be on?
Everything was covered in the next series of questions

Parents/carers were asked:

What do you like at this session and the centre?
- X 2 parents / carers Lots of activities and great outside area
- X 2 parents / carers Access to the soft play and sensory rooms
- Big outside area
- Always have a good range of activities and its really clean
- Really welcoming and lovely
- Welcoming and engaging
- Very diverse
- The staff are very helpful and informative
- It is a good place to socialise
- Reduces isolation
- Used SLT advice and support
- Good to meet other parents
- Good for making bonds
- Social interactions on a regular basis
- There is so much to do
- It is a very happy place
- The space, toys and activities
- So much to offer - water, paint, sand
- It is great and services are very necessary
- Always something to do
- X3 parents The 2-hour long sessions
- Has reduced my worries
- Great trips
- Social development – reading and forming words
- Homework books
- Great to be able to bring both children together (a 14month and 21/2 year old)
- Books are good
- Everything is great
- X 2 parents Staff really welcoming and made a real effort
- Courses especially Bookstart and Getting Your Child Ready for Nursery are excellent
- Bicycles and trikes
- Song time

What do you not like at the session?
- I think this is one of the better centres – it has trips to the park; picnics; favourite places
- X 4 – nothing really happy
- Feels a bit small

What would you like to see change?
- Nothing its perfect
- X 4 nothing negative

What would you like more of?
- Baby Massage
- X 2 parent There is nothing to improve
- More trips – maybe one to the library
- All sessions
- Outside messy play
- X 3 parents More sessions and courses
- Weekend opening for working parents
- Courses with creches

What would you like less of?
- Very strict re opening time

Other comments
- I really like the outreach session
- Really see the difference for my young daughter – really helped with school / reading – building blocks for the future
- Baby time is brilliant

How did you find out about Aerodrome children’s centre?
- My friends went to other centres but this one very good re soft play and sensory room
- Website
- Health Visitor
- Byron café
- Internet
- Midwife
- Walked past
- GP clinic
- Came for first child and now this one
- Selhurst CC
Everyone was thanked for taking part.

All comments from today’s meeting, the suggestions book and daily comments recorded in reflection forms will be discussed at the next ACC team meeting - any actions taken will be fed back to parents at the next forum.