Aerodrome Children’s Centre – Parent’s Voice

Date: Wednesday 05.02.20 – Universal Off-Site S&P - 0-5’s

Parents present: 21

Staff and volunteers in attendance: 5

Important dates and information shared:
- Courses available:
  - Baby Massage Course: Thursday 5th, 12th, 19th & 26th March 2020 – 1pm to 2pm – 1 space available (4-week course)
  - Bookstart Course: Thursday 5th, 12th, 19th March 2020 – 10am to 11am - 7 spaces available (3-week course)
  - Getting your child ready for nursery workshop: Monday 24th February, 2nd, 9th, 16th, 23rd March 2020 – 9.30am to 11am – 4 Spaces available (5-week course)
  - February half term is messy week – remind parent to bring spare clothes.
  - February half term start Monday 17th February to Friday 21st February with all session resuming as normal on Monday 24th February 2020.
  - Promote our new Monday morning 0-3’s Stay and Play session at St George’s Church Hall – 10am to 11.30am – (Term Time only) This session Starts Monday 24th February 2020.
  - Reminder to parents we run an under 5’s Off-site Stay and Play session at St George’s Church Hall – Fridays (Term Time only) – 10am – 11.30am

Follow up, feedback and future planning:
Parent’s Forum write ups are displayed on the whiteboard in reception and in a folder by the comments book the main S&P room.
How would you most like feedback from outcomes of forum?
- A lot of people use the website for general information but most are happy using the noticeboard in the foyer to read feedback from parent’s forum.
- Families said they would find it useful to receive an email or Facebook notification for updates (x4).

If we had workshops, focusing on one area what would you like it to be on?
- Families said they wanted to see more educational based sessions such as school readiness/ educational workshops which include reading and early writing (phonics) skills.
- SEN workshop suggested for older child (6) who has autism
- Sibling rivalry workshop suggested
- Learning to share and social skills workshop suggested

Parents/carers were asked:

What do you like at this session?
- The majority of families said they love “everything” about the session and have no negative opinions.
- Activities and resources (x15) - Most families said they liked the variety of activities which includes a range of sensory, creative and toys.
Social interaction: Parents valued the chance to let their child interact with other children especially where they had an only child or 1 at school. Parents liked to be able to meet other parents as well.

Space: (10x) Families liked that the session gave them access to different rooms. Each room has a different feel to it. E.g. “the sensory room is a lot calmer” .... “In the outdoor space they can run!”

Staff (x9) - Staff are friendly, professional and welcoming. Uniforms give a sense of professionalism. Staff are organised.

The Centre (x7) - The centre is local, close to home and can be reached within walking distance. Building is well kept, clean and organised. Families could sense that there was good maintenance in the centre.

Diversity (x5) - Some families like that there are sometimes cultural themes in the Early Year’s room (e.g. Diwali, Chinese new year) They expressed feelings of inclusion and being welcomed at ACC.

Structure - Families like song time the most and all are happy with the length of the sessions.

What do you not like at the session?

- Space can sometimes get overcrowded. Preference to outside as there is more space.
- Song time- Would rather have the option to join in with song time as child does not want to do songs.

What would you like to see change?

- Snack- Should have a snack area where children can eat together, bigger area for snack time, bring back snack time
- Song time could be at the beginning rather than the end as little ones get restless and tired. Include stories in song time.

What would you like more of?

- More educational activities and workshops
- More songs
- Outings
- More courses
- First aid for toddlers

What would you like less of?

- Almost all responded “nothing”
- 1x Less people as the session is too busy.

Other comments:

- Bookstart course was fantastic- could be differentiated for children of higher ability (e.g. an extra activity)
- The length of the session works well for families
- Very happy to bring children here
- The centre makes families feel happy. The centre feels like a community
- Suggested a shared snack time where parents bring in a dish.
- Some families have relocated in the borough but still choose to come here x2
- Many families pleased about the new additional session starting at St. Georges Church

How did you find out about Aerodrome children’s centre?

- Googled through
Everyone was thanked for taking part.

All comments from today’s meeting, the suggestions book and daily comments recorded in reflection forms will be discussed at the next ACC team meeting - any actions taken will be fed back to parents at the next forum.