Aerodrome Children’s Centre – Parent’s Voice

Date: Thursday 11.07.2019 – Baby Massage

Parents present: 5

Staff In attendance: 1

Important dates and information shared:
- Health Clinic starts at 1.30pm doors will not open before this time. Finishes at 3.30pm – if you would like to be seen by a member of the health team please make sure you attend the clinic by 3.15pm and no later.
- Home learning packs are now available to book out.
- Other sessions are available over the next few months: Bookstart, Baby Massage, Getting your child ready for nursery.
- Baby 1st Aid at Aerodrome on Monday 16th July 2019 from 10am to 11am run by Daisy First Aid. Deposit of £5 required at time of booking to secure place – this will be returned upon attendance of class.
- Summer programme including trip information

Follow up, feedback and future planning:
Parent’s Forum write ups are displayed on the whiteboard in reception and in a folder by the comments book the main S&P room.

How would you most like feedback from outcomes of forum?
Both paper copies displayed and electronic options

If we had workshops, focusing on one area what would you like it to be on?
- Baby First Aid and weaning.
- Weaning x 2
- Feeding – breast feeding / information
- Weaning, Sleep routines, information on understanding skin conditions, general information on things like cradle cap etc.

Parents/carers were asked:

What do you like at this session?
- The staff – easy going and friendly x 2
- Activities and messy play.
- Intimate and small – not spread out massively, lovely rooms and local to me only up the road.
- Different activities, friendly, something on every day, nice to see other mums, attending weighing clinic – good to talk to health, changing facilities, it’s local, friendly staff.
**What do you not like at the session?**
- Nothing as yet.
- Nothing x 3
- Weighing clinic – not much privacy when talking to health.

**What would you like to see change?**
- Buggy store.
- Nothing x 3.
- Weighing clinic – how they store the red books, to have more organisation of order who was there first.

**What would you like more of?**
- Sing and rhyme x 3 (this is something mailing close does)
- Simpler website (sometimes it is difficult to find the right way to get to Aerodrome's page)
- No it’s fine.

**What would you like less of?**
- Nothing x 5

**How did you find out about Aerodrome Children’s Centre?**
- Health visitor x 2
- Croydon Best Start
- Via the school nursery
- Through a friend

Everyone was thanked for taking part.

All comments from today’s meeting, the suggestions book and daily comments recorded in reflection forms will be discussed at the next ACC team meeting - any actions taken will be fed back to parents at the next forum.